



Investigation of issues related to the support of TRAINOSE SA in the pilot implementation of services of the logistics chain in the Athens-Thessaloniki route

Scientific Responsible
Associate Professor **Athanasios Ballis**

Support of TRAINOSE A.E. in the development and pilot implementation of a management software for the services of the logistics chain in the Athens-Thessaloniki route by (a) defining the requirements for the software development, (b) contributing to the test implementation of the software (simulation of input procedures, cancelation of orders, payment of various amounts to bank accounts, etc) in order to identify problems, evaluate the way it operates and make suggestions for its improvement (c) training support for the use of the software in the pilot implementation of the services, (d) data collection for the investigation of the business profile and demand of transport services of the companies that would be interested to use the specific services (e) satisfaction survey addressed to the actual users of the system.

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